

Privacy Policy for Solisege “Spend & Win”

This Privacy Policy explains how **Solid Fine Food Services (M) Sdn. Bhd.** (“the Company”, “we”, “us”, or “our”) collects, uses, and protects your personal data when you participate in the **Solisege Spend and Win Campaign** (“Campaign”).

“Solisege” is a registered brand owned by Solid Fine Food Services (M) Sdn. Bhd.

1. Personal Data Collected

When you participate in this Campaign, we may collect the following personal data:

- Full name (as per NRIC)
 - Contact information (email address and/or WhatsApp number)
 - Purchase receipt image or details
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2. Purpose of Collection

Your personal data is collected and used strictly for the following purposes:

- To verify your eligibility for participation in the Campaign
- To contact you regarding contest entries, winner announcements, or prize collection
- For administrative and record-keeping purposes related to the Campaign
- To improve our marketing activities and customer engagement

Your information will **not** be used for any other purposes without your consent.

3. Disclosure of Personal Data

Your personal data will be kept **confidential** and will not be sold, rented, or disclosed to any third party, except:

- To authorized personnel of Solid Fine Food Services (M) Sdn. Bhd. for the purpose of managing this Campaign; or
 - If required by law, regulatory authorities, or court order.
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4. Data Security

We take reasonable precautions to ensure that your personal data is stored securely and protected against unauthorized access, loss, or misuse.

5. Retention of Data

All personal data collected will be retained only as long as necessary for the purposes stated above, and will be securely deleted once the Campaign is completed and all prizes have been fulfilled.

6. Your Consent

By submitting your information through the official Campaign form, you:

- Confirm that all provided details are accurate and complete; and
 - Consent to Solid Fine Food Services (M) Sdn. Bhd. collecting, using, and processing your personal data in accordance with this Privacy Policy.
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7. Contact Information

For any questions or requests regarding your personal data, please contact:

 info@solisege.com.my

8. Updates to This Policy

Solid Fine Food Services (M) Sdn. Bhd. reserves the right to amend or update this Privacy Policy at any time. Any updates will be reflected in the latest version available on our official channels.